

## **Accessibility Guide for Dovecot Studios**

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### Welcome

Dovecot is a world-renowned tapestry studio in the heart of Edinburgh and a landmark centre for contemporary art, craft, and design. Established in 1912, Dovecot continues a century-long heritage of collaboration with international artists to make exceptional handwoven tapestries and gun-tufted rugs.

Alongside the tapestry studio, Dovecot run an exciting programme of exhibitions and events to further explore contemporary art, craft, and design.

#### At a Glance

## **3** Level Access

- There is level access from the main entrance to:
  - o Reception Desk
  - South and North Galleries
  - Viewing Balcony
  - o Dovecot Shop
  - Dovecot Cafe
  - o Gallery Toilets
  - Meeting Room
  - Ladies Baths

# → Hearing

• We have a hearing loop in Reception.

# Visual

• We have display information in large print.

# **Q** General

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants.
- There is at least 1 public toilet for disabled visitors.

## **Getting Here**

**Dovecot Studios** 10 Infirmary Street Edinburgh EH11LT



## Travel by Public Transport

- You can get to Dovecot Studios by bus and train.
- Our nearest bus stop is on South Bridge Stop ID: 36234757 and is a 2-minute downhill walk to the building. This stop is serviced by routes 7,31,37, N31, X31, X62 and the X95. The bus stop is 0.1 miles / 0.2 km from Dovecot Studios.
- The nearest train station is Edinburgh Waverley. The train station is 0.4 miles / 0.6 km and a 9-minute walk from Dovecot Studios.
- The closest step-free access route to and from Edinburgh Waverley would be to turn left out of the station on Market Street and continue round onto Jeffrey Street. From here, cross the Royal Mile, continue straight on to St Mary's Street, take a right onto Cowgate, and the next left up onto High School Wynd. Please note that High School Wynd is on an incline coming up to the building.



### Travel by Taxi

• You can get a taxi with Central Taxis by calling 0131 229 2468. The taxi company has wheelchair accessible vehicles.

# Parking

- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- The dropped kerb is at the bottom of Infirmary Lane outside of the Dovecot Cafe.



Photo of Dovecots exterior showing where the kerb is dropped outside of Dovecot Cafe.



Photo of both Entrance and Exit doors of venue. Please note the doors are not automatic.

### **Arrival**



# Path to Main Entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.

## **Main Entrance**

- The main entrance has level access.
- There is a lift.
- The door is 880mm wide.
- The main door is side hung and manual.
- The minimum width of the main entrance door is 880mm. With both doors open the width is 1760mm.



Photo of the two main entrance doors at Dovecot Studios.

## **Getting around Inside**

# 阗<sub>Lift</sub>

- We have 1 lift.
- You can get a lift to all floors.

#### Main Reception Lift, Lift to all Floors.

- The lift door is 900mm wide.
- The lift is 1000mm wide. The lift is 1440mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



Photo of view of the lift from north gallery door.

# **Building Information**

### **Reception Desk**

- From the main entrance to the desk, there is level access. The route is 1220mm wide, or more.
- The desk has a low section.



View of reception desk from the main entrance door.

### **South and North Galleries (Paid Exhibition Space)**

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for carers.

- From the main entrance to this area, there is level access with a permanent ramp. The route is 1480mm wide, or more.
- Some display information is low, for wheelchair users. There are seats.
- Videos have subtitles.
- There are two steps between the North and South galleries. Both galleries individually can be accessed step free.
- We have display information in large print.



View of North gallery.

#### **Viewing Balcony**

- From the main entrance to the viewing area, there is level access. There is a lift.
- From the lift to the viewing area, the route is 2500mm wide, or more. The door is 900mm wide.
- The wheelchair spaces are sheltered. Personal assistants and friends can sit with wheelchair users.



View of viewing balcony on right hand side.



View of viewing balcony straight from entrance.

### **Dovecot Shop**

- From the main entrance to the shop, there is level access. The route is 840mm wide, or more. The door is 1700mm wide.
- The route through the shop is 800mm wide, or more.



View of furthest corner of shop from main entrance showing typical display of shop stock.



View of shop display units as you enter the main doors on the left-hand side.

#### **Dovecot Cafe**

- From the main Dovecot entrance to the dining area, there is level access. The route is 840mm wide, or more. This can be access during Dovecot Gallery and Shop opening hours. (From the main Café entrance to the dining area, there are 2 steps. There is no lift and no ramp)
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for vegetarian, gluten free (coeliacs) and vegan specific diets.



Picture of Dovecot Cafe from cafe entrance doorway.

#### **MIS Public Toilets**

#### **Reception Toilets**

- There are public toilets located up the stairs behind reception.
- From the main entrance to the Reception Toilets, there is no level access. The route is 840mm wide, or more.

### **Gallery Toilets**

- There is a public toilet for disabled visitors. Please note this toilet is located within the paid exhibition space.
- From the main entrance to the Gallery Toilets, there is level access. The route is 1000mm wide, or more.
- The toilet door is 900mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 780mm at the side of the toilet. There is 1100mm in front of the toilet. The toilet seat is 540mm high. The toilet has handrails.



Picture of the ground floor disabled toilet showing handrails, hand pull alarm and baby changing facilities.

#### **Viewing Balcony Toilet**

- There is a public toilet for disabled visitors. Please note this toilet is located within the upstairs exhibition space which has limited opening hours.
- From the main entrance to the Viewing Balcony Toilet, there is level access. There is a lift.
- From the lift to the viewing area, the route is 2500mm wide, or more.
- The toilet door is 900mm wide.
- The direction of transfer onto the toilet is to the right.
- There is 780mm at the side of the toilet. There is 1500mm in front of the toilet. The toilet seat is 540mm high. The toilet has handrails.

### **Changing Places Toilet**

- There are no Changing Places Toilets on site at Dovecot Studios
- The closest Changing Places Toilet is located at the <u>National Museum of Scotland</u> on Chambers Street

## **Event Spaces**

### **Meeting Room**

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 890mm wide, or more. The door is 900mm wide.



View of the meeting room from the entrance doorway.

#### **Ladies Baths**

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 890mm wide, or more. The door is 1000mm wide.



View of the Ladies Baths from the back of the room closest to the doorway.

### **Customer Care Support**

#### **Accessibility equipment**

- We have a hearing loop in Reception.
- Stools and folding chairs are available for visitors who have difficulty standing.
- There is green space in the courtyard of the university building at the bottom of Infirmary Lane. Otherwise, the nearest green space with bins to dispose of waste would be Nicolson Square Gardens, a 5-minute walk from the venue.
- We are happy to let customers charge necessary equipment at the reception desk. We have an extension cord to facilitate this.
- You can hire mobility equipment from Mobility Scooter Hire Edinburgh by calling +44 07713 987539.

#### **Emergency Evacuation Procedures**

- We have emergency evacuation procedures for disabled visitors.
- We have an evac chair in the building in case of an emergency evacuation and the lift cannot be used. The fire alarm is sound only.

Guide last updated: 27 October 2023